



Over 25 years of providing patient focused care
www.DonnaJohnsonPT.com

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Fax: 802-265-8838

153 Main Street, Suite 2
Poultney, VT 05764
Phone: 802-884-8213
Fax: 802-884-8214

Insurance & Billing Information

Filing your Claim

We are happy to file your insurance claims to your insurance carrier as a courtesy to you.

Verification of Insurance Benefits

Your insurance information will be verified before your first visit. You will be informed of your insurance carrier's quote of benefits. Donna P. Johnson Physical Therapy PC will do our best to confirm benefits; However, **we are not responsible for misinformation by your insurance company.**

We strongly encourage you to verify and notify us immediately if there is a discrepancy.

Payments for Professional Services

We understand medical expenses can become costly. We make every attempt to be sensitive to your financial needs and still provide quality care. **As the patient you are ultimately responsible for any charges not paid by your insurance carrier.** Your contact with your carrier when payments are delayed will assist in helping to reduce your financial obligations. Co-payments, co-insurances, and unpaid deductibles as quoted by your insurance company during verification are due as services are rendered. For your convenience we accept Mastercard, Visa, checks, and cash.

Our office will estimate your insurance payment as closely as possible (per your signed billing agreement). **This estimate is not a guarantee of payment.** Payment by your insurance company is based on their definition of medical necessity, which is determined by your insurance company at the time claims are processed.

Please keep us informed regarding any benefit changes or discrepancies as they occur. This will assist us in working together to provide proper documentation and record keeping for your account.

Thank you.